Park Champion Volunteer
Role Description

Event Volunteer

QUEEN ELIZABETH OLYMPIC PARK

Event Volunteer

Description

We are looking for volunteers to support the range of events that take place on Queen Elizabeth Olympic Park. Whether it's a world class sporting event or a community activity, volunteers are the face of the Park providing visitors with information and supporting event organisers with the smooth running of their event.

Event volunteers play a key role in supporting successful events on Queen Elizabeth Olympic Park. Roles will involve providing excellent customer care to visitors of the Park by offering support, a warm welcome, enthusiasm, directions and local knowledge. As a Park Champion, you will become the "eyes and ears" of the Park ensuring that the events and activities run smoothly and reporting any issues you may encounter.

Location - Across Queen Elizabeth Olympic Park depending on events

Key responsibilities

- Welcoming and assisting Park/event visitors.
- Wayfinding support to the general public.
- Providing an outstanding customer service.
- Helping marshal crowds.
- Providing information about facilities, venues, timings etc.
- Reporting any issues including: rubbish, potential health and safety problems, lost children etc.

Reports to – Gabriela Goncalves, Volunteer Manager for Our Parklife and/or event organisers

Time commitment

We ask volunteers to try and come to a minimum of 3 events throughout the year, as well as a compulsory training session.

Required skills

- Friendly, passionate and enthusiastic – you will be one of the key representatives of the Park.
- Good communication skills – The Park is for everyone and all volunteers need the ability to communicate with a range of visitors from different background and with different needs.
- Enjoy working as a team but also happy and able to work on their own.
- Able to work with time constraints.
- Happy to work in all weather conditions.
- Customer service skills or experience working with people.
- Local knowledge of the Park and surrounding area is a real help.

Support

Training for this position will be provided.

Dress code

Our Parklife will provide a volunteer uniform, to be worn with black trousers, comfortable shoes and appropriate layers depending on the weather.

For more information, please email - Gabriela Goncalves, Volunteer Manager
volunteer@queenelizabetholympicpark.co.uk
07971 774 539
https://ourparklife.co.uk/volunteering/

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