Park Champion Volunteer
Role Description

Community Guide Volunteer

QUEEN ELIZABETH OLYMPIC PARK

Community Guide Volunteer

Description

We're looking for people who are really passionate about Queen Elizabeth Olympic Park whether an existing volunteer, a local resident or a games maker to help guide visitors to the Park.

There is an exciting opportunity to become a Community Guide Volunteer on Queen Elizabeth Olympic Park. This comes as a natural development of our incredibly successful Park Mobility Service and Customer Services provided to visitors from the Information Point and will allow Park Champions to share their passion, enthusiasm and knowledge of the Park with visitors.

Community Guide Volunteers play a key part of the 2012 legacy as they share their experience of the games and the Park. From its conception, creation, use during the Games of 2012 through to its transformation into the beautiful Park we have today – our guides talk about the history of the area, parklands and wildlife, biodiversity and sustainability, artworks, continuing legacy transformation and the world-class sporting venues.

Location - Across Queen Elizabeth Olympic Park

Key responsibilities

- Guiding visitors around the Park. The tours are available to the public and can also be booked by school groups, community groups, businesses or event organisers. The profile of the customers can therefore vary from one tour to another.
- Talking about the 2012 Olympic and Paralympic Games and reflecting the legacy and its '8 years on' story that volunteers have been a huge part of.
- Supporting the delivery of education activities.
- Promoting the Park, volunteering opportunities and local activities to the tour attendees.

Reports to – Gabriela Goncalves, Volunteer Manager for Our Parklife

Time commitment

Community Guides are required to volunteer regularly in any roles so that they can stay up to date with the Park changes.

Required skills

- Friendly, passionate and enthusiastic – you will be one of the key representatives of the Park.
- Good communication skills – The Park is for everyone and all volunteers need the ability to communicate with a range of visitors from different background and with different needs.
- Enjoy working as a team but also happy and able to deliver on their own.
- Able to deliver a tour with time constraints and in all weather conditions.
- Local knowledge of the Park and the surrounding area.

Support

All successful applicants will receive appropriate and will compile their own speech following guidelines, key facts and messaging that must be delivered.

Dress code

Our Parklife will provide a volunteer uniform, to be worn with black trousers, comfortable shoes and appropriate layers depending on the weather.

For more information, please email - Gabriela Goncalves, Volunteer Manager
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